

FREQUENTLY ASKED QUESTIONS ABOUT CULLASAJA CLUB

Question: What is Cullasaja Club?

Answer: Cullasaja is a private, member-owned sports and social club located in Highlands, NC which offers golf, tennis, croquet, trout fishing and wellness opportunities to its members. Its Mission is to be an intimate private club in a storybook setting high in the Carolina Mountains that is dedicated to creating memorable and remarkable experiences for its members and their guests. The membership is genuine and friendly and the amenities and activities are exceptional. The club is managed by an extraordinary staff that is known for delivering highly personalized services.

Question: Is the HOA and Club the same Entity, or Separate?

Answer: The HOA and Club are separate entities with two different operating charters. Membership in the HOA is mandatory for all property owners while membership in the Club is optional. There are two separate Boards that oversee the governance of each entity.

Question: What facilities does the Club offer?

Answer: 18-Hole Arnold Palmer Signature Golf Course and practice facilities, Wellness Center with 24-hour fitness availability, championship croquet lawns, 27-acre trophy trout stocked lake and recently renovated 24,000 square foot Clubhouse. The Wellness Center includes: two massage treatment rooms, a heated, junior Olympic 25-meter outdoor swimming pool with interactive splash-pad water feature and large fireplace; poolside cafe, two croquet lawns with 4 courts, four Har-Tru tennis courts, tennis pro shop, fitness center with seasonal Fitness Director; family picnic area; playground; fishing area; and an on-site Social & Communications Director who plans adult events, kids camps and monthly hikes to local points of interest.

The Clubhouse includes an elegant and comfortable setting for members to dine, host social gatherings, and start and end their golf games. The Clubhouse offers a Golf Shop, club lounge/mixed grill, main dining room, living room, and card/game rooms, for bridge, canasta, mah jongg.and other table games. It also includes several outdoor gathering areas with an event pavilion, overlook deck and verandas around the facility. The Clubhouse is open May 1st to October 31st.

Question: What types of memberships does the Club offer?

Answer: The Club offers two categories of membership: General (Full) and Social. General Members enjoy all amenities and benefit of Cullasaja Club, while Social Members enjoy all non-golf related facilities, amenities and events. There is also reduced membership fees for General Members who are between the ages of 21 and 54 years of age. Please consult the Club Membership Office for details.

Question: Who will be eligible to acquire a membership in the Club?

Answer: Membership is by invitation only and is available to both residents and non-residents of Cullasaja Club. Thus, ownership of property in Cullasaja is not a prerequisite to be invited for membership.

Question: What are the privileges of a General Membership?

Answer: General Members will have use of all Club facilities and amenities without the payment of green fees or court fees.

Question: What are the privileges of a Social Membership?

Answer: Social Members will have use of the Clubhouse and all Wellness Center, pool, croquet and tennis facilities subject to guest, user and services fees as established by the Club. Social Members are not permitted to use the golf course or the golf practice facility or any associated amenities related to golf.

Question: Can I preview the Club before I commit to joining?

Answer: Cullasaja does offer a Preview Membership for you to try the Club before committing to membership. It is a one-time-only Preview that is offered for a minimum of 2 weeks up to the entire season. Although there are rentals available within Cullasaja, you are not required to rent in Cullasaja to take advantage of the Preview Membership. Please inquire in the Membership office for more details.

Question: What is involved in the Membership Approval Process?

Answer: Upon invitation by an existing Member, a prospective Member will submit a completed Prospective Member Preliminary Data Form, which shall include the names of two Member sponsors. The Prospective Member's Biography is published to the Membership. After a two week vetting process, a personal interview is conducted by two Members of the Membership Committee. Upon completion of the interview there is a vote, via email, of the Membership Committee that results in a recommendation to the Board of Governors. The BOG will then make a final determination on whether to extend an invitation to the Prospective Member to join Cullasaja Club.

Question: Will the Club limit the number of members it will accept?

Answer: Yes. There will be a maximum of 330 memberships issued. The number of Social Members will be limited, based on member use patterns, to avoid overcrowding.

Question: Will my family be entitled to use my membership privileges?

Answer: Yes. Both General and Social Membership classes provide for 'generational' privileges, which allows grandparents, parents, children and grandchildren, regardless of age, full usage privileges of the Club facilities without additional dues. Guest and usage fees will still apply to siblings, cousins, uncles and aunts of all members. An unmarried Member may designate a "Significant Other" who will have the same use privileges as a spouse.

Question: Will my guests be able to use the Club Facilities?

Answer: Yes. Members in good standing will be entitled to have guests use the Club Facilities in accordance with the Club's Rules and Regulations and upon payment of applicable guest fees and charges. Guests will be entitled to use the Club Facilities only in accordance with the privileges of the sponsoring Member. The Club, in its sole discretion, may limit guest use of the Club Facilities from time-to-time. The guest policy permits a guest to visit the Club up to six (6) times per season. Accompanied guests are permitted to visit and play the Cullasaja Club golf course a total of six (6) times per year. Each guest is limited to six (6) visits regardless if they play 9 holes or 36 holes during that visit. Guests who own or are renting a residence in Macon or Jackson County are limited to one visit per month and a maximum of 6 visits per year.

Question: What do I pay to acquire a membership in the Club?

Answer: Each Member will pay a membership amount as determined by the Club. The membership joining amount for both Membership Classes shall be a non-refundable Initiation Fee. Please contact the Club Membership Office for the current membership amount for each category of membership.

Question: When do I pay my membership amount?

Answer: The initiation fee is due upon approval of membership, however there are payment options that provide for the Initiation Fee to be paid over a defined time period. Dues are paid annually via personal check by March 1st of each year. Credit cards and company checks are not permitted for payment of dues or initiation fees. Please contact the Club Membership Office for the current Initiation Fee payment options.

Question: Upon resignation, will a Member receive a refund of any portion of the membership amount?

Answer: No. Memberships at Cullasaja Club are non-equity, and therefore, there is no refund of initiation fee or annual dues once paid.

Question: Will my membership be transferable?

Answer: The General Membership shall automatically transfer upon Member's death to their spouse if such Membership was issued in the names of two individuals who were lawfully married. If there is no surviving spouse, the membership can be transferred to an heir, however, the heir is required to complete the membership process and be approved for membership within one hundred twenty (120) days after the death of the Member.

Question: How do the Annual Capital Dues enhance the Club?

Answer: The Annual Capital Dues are used for two purposes. A portion of the Capital Dues fund the Club's Restricted Capital Reserve to be used for annual budgeted capital replacements and expenditures or unforeseen or emergency repairs/replacements. The Capital Dues also fund improvements to the Club's facilities with an affirmative vote by the membership.

Question: Can I rent out the Clubhouse for a private event?

Answer: The Club will be available for dedicated event utilization on all dates the Club is not otherwise open and on dates which management determines it can provide service consistent with Club standards and adequate event margins. On dates that normal usage is light, the Club may be scheduled by a Member for dedicated events as long as the following conciliations are met:

- a. At least one Club venue and/or takeout service are available to other members.
- b. At least thirty (30) days notice of the scheduled event is provided to other members.
- c. Management has determined it can maintain the Club standard of service.
- d. The pricing of the event provides an appropriate event margin to the Club, and could include an "Event Fee" determined by the Board or the General Manager.

Question: What are the Dining Options for Members?

Answer: Cullasaja Club offers several dining outlets for your enjoyment in three different areas. Dining is available in the Clubhouse in both indoor and outdoor settings, in our Market, and at two satellite concession areas, the Poolside Café and the Fairway Café. The schedule of operation for the amenities is listed in the Member Directory and can change, but in general the operating schedule is as follows:

- Fairway Café is open for lunch 7 days a week from 11:00 a.m. until 4:00 p.m.
- Poolside Café is open Thursday through Sunday from 11:00 a.m. until 3:00 p.m.
- The Market schedule will be determined at the start of each season.

The Clubhouse is open for dining on the following schedule (Clubhouse is Closed on Mondays except for Memorial Day and Labor Day when it is open):

- Lunch is generally offered Tuesday through Sunday from 11:30 a.m. until 2:00 p.m.
- Dinner is offered on Tuesday, Wednesday, Friday and Saturday nights beginning at 6:00 p.m. To-Go Dinner is offered on Thursday nights via pre-order by 2:00 p.m.
- Tuesday night dinner offers the "Cullasaja Classics" menu with members' favorites from Chef Marie's 20+ year tenure at the Club. Wednesday night is the "Twilight Golf Menu" which alternates between food stations and pre-order dinner menus.
- The Full Menu is offered on Friday and Saturday nights.

Question: What is the Club's Operating Season?

Answer: The Membership Operating Season will be May 1st until October 31st each year. The Clubhouse closes for the season on November 1st and reopens in May.

Question: Are any facilities available to members during the off-season?

Answer: The off-season is defined as November 1st until May 1st; however, there are several facilities that are available to members during the off-season. They include:

The Fitness Room at the Activity Center is open year-round from 5:00 a.m. until 11:00 p.m. each day. There are no fitness classes or fitness instructors offered during the off-season. Massage therapy and personal training is available on a limited basis.

The Golf Course is open for play via walking, the use of private carts, or a limited number of Club-owned carts every month with the exception of March, when the course is closed for irrigation maintenance and repair. All players must register with the Golf Shop in advance for off-season play. The driving range is closed during the off-season.

The Clubhouse and all F&B outlets close for the season on November 1st and reopen in early May.

Question: Are pets allowed at the Club or on the Golf Course?

Answer: Pets may be walked on the golf course property before 8:00 a.m. and after 7:00 p.m., except when special events are being held that extend the normal hours of play. Owners must clean up after their pets. Pets may also be allowed to accompany their owners on privately owned golf carts on and around Club property, provided they are leashed and do not cause a disturbance. Pets are never allowed in the Clubhouse, Activity Center, or in the pool area. Certified service animals are allowed with advance approval of the GM; however emotional support animals are prohibited from Club facilities.

The Board of Governors may revoke anyone's "pet privileges" should their pet cause problems.

Question: What are the rules regarding member decorum?

Answer: Recognizing that Members of the Club hold a wide range of views on a number of political, social, religious and other issues and that it is incumbent upon all Members to respect the right of other Members to hold such views; Members and their guests shall refrain from making public statements in venues of the Club reflecting political, social, religious or other views or opinions that may be divisive or bring disharmony to the social fabric of the Club or demonstrate a disrespect for the views of others.

Question: Can we bring personal food and beverages to the Club?

Answer: All food and beverages consumed on Club property must have been provided by the Club. Outside catering, coolers, picnic meals and the like are not permitted. All alcohol consumed on property must be provided by the Club.

Question: How do we make suggestions and who supervises employees?

Answer: All suggestions for improving Club operations should be submitted in writing and addressed to the attention of the General Manager. All Club employees are under the direct supervision of the General Manager and no member or guest shall reprimand or discipline any employee or send any employee off the Club premises for any reason. Any employee not rendering courteous and prompt service should be reported to the General Manager immediately.

Question: Are there Golf, Tennis and Croquet Lessons?

Answer: The Club does offer lessons for all sports via certified professionals. Please contact the Golf Shop and/or Tennis/Croquet Shop to discuss scheduling and pricing of lessons. Both group and private lessons are available to members and their guests.

Question: Can we bring our own trainers, coaches, instructors, etc?

Answer: No person, other than an employee or independent contractor of the club, may provide personal training, massage therapy or wellness/sport instruction, whether for or without compensation, in, on or using any facility of the club without the prior expressed approval of the General Manager of the club.

No Member or guest of a Member may, while in, on or using any facility of the club, solicit to provide, for compensation, any personal training, massage therapy or wellness/sport instruction regardless of where such services are to be performed. Massage services, fitness classes, and personal training services offered by the club are for Members and their guests only

Question: Can my guests pay the Club directly to use the Club facilities?

Answer: All charges incurred by any guest are the ultimate responsibility of the Member. Payment of any fees or charges incurred by a guest will automatically be applied to the sponsoring member's Club account. Members are fully responsible for their guests and the conduct of their guests while visiting all Club properties. This includes making sure they adhere to the Club's dress code.

Question: How can I become involved in the Club's governance?

Answer: Since 2001, the Cullasaja Club has been committed to the active participation of its members in the governance of the Club. The principal function of the Club's committee system is to assist the Board of Governors in the effective leadership and governance. The first and most important committee role is to help the Board articulate the members' expectations in the area of the committee's focus. If you are interested in joining in this important facet of the Club, please contact the General Manager or President of the Board.

This is a general description of the membership opportunities and Club Facilities at Cullasaja Club. This document is provided for brief informational purposes only, and should not be relied upon as the basis for a decision to acquire a membership in the Club. Instead, the complete information is contained in the Membership Plan and the documents referenced therein. No person is authorized to make any representations or to provide any information with regard to the Club or the memberships in the Club that is contrary or in addition to the information contained in the Membership Plan and the documents referenced therein, and any oral statements or representations are superseded by the Membership Plan and the documents referenced therein.